## STATEMENT AND Q&A REGARDING NHTSA DEFECT PETITION FOR ALLEGED CAMRY AND CAMRY SOLARA ENGINE SURGE

(Information as of 09-15-06 V1)

#### Statement:

The National Highway Traffic Safety Administration ("NHTSA") has received a private citizen petition on the 2002 through 2006 Model Year Toyota Camry and Solara vehicles to open a Preliminary Evaluation (PE). The petitioner alleges a short duration (1 to 2 second) engine speed increase without accelerator application. Based upon this petition, NHTSA has opened a Defect Petition to review the petitioner's claim and determine whether the claim has merit or not. This is not a PE or a recall.

#### Q1: When did NHTSA receive the petition?

A1: NHTSA received the private citizen petition on August 24, 2006.

### Q2: When did NHTSA begin its Defect Petition process?

A2: NHTSA opened the Defect Petition on September 14, 2006. Toyota received the ODI Resume from the NHTSA on September 15, 2006.

#### Q3: What vehicles are involved in the Defect Petition?

A3: The private citizen submitted the petition on 2002 through 2006 Model Year Camry and Camry Solara vehicles.

#### Q4: How many vehicles are involved in the NHTSA Defect Petition Investigation?

A4: There are approximately XXX 2002 Model Year Camry and Camry Solara vehicles, XXX 2003 Model Year Camry and Camry Solara vehicles, XXX 2004 Model Year Camry and Camry Solara vehicles, XXX 2005 Model Year Camry and Camry Solara vehicles, and XXX Model Year Camry and Camry Solara vehicles manufactured for sale in the United States.

### Q5: What prompted the NHTSA to open the Defect Petition?

A5: The purpose of the Defect Petition is merely to review the petitioner's claim and determine whether the claim has merit or not.

#### Q6: What seems to be the source of the problem?

A6: It is premature to comment on the cause if any, Toyota has not received any further information from the NHTSA at this time.

### Q7: Is this complaint the only one that you are aware of that have experienced this problem?

A7: It is premature to comment. Toyota has not received any further information from the NHTSA at this time.

#### Q8: Is this a recall?

A8: No. This is not a recall. The purpose of the Defect Petition is merely to review the petitioner's claim and determine whether the claim has merit or not.

# Q9: Didn't NHTSA previously investigate the Toyota Camry Throttle Control System and what was the result of that investigation?

A9: NHTSA opened a Preliminary Evaluation on March 3, 2004 to investigate 12 consumer complaints alleging that the throttle system did not properly control engine speed on 2002 through 2003 Model Year Toyota Camry, Solara and ES 300 vehicles. NHTSA closed the Preliminary Evaluation on July 22, 2004 because there was no defect trend indicating that an Electronic Throttle Control failure occurred and NHTSA found nothing abnormal in the control pedal configuration of the subject vehicles.

# Q10: Is this the first Defect Petition NHTSA has received requesting an investigation of the Toyota Camry Throttle Control System?

A10: No, NHTSA received one other request for a Defect Petition on July 8, 2005 from a consumer alleging that the throttle system did not properly control engine speed on their 2002 Model Year Toyota Camry vehicle. NHTSA denied the petitioners request to open (or re-open) the investigation into the electronic throttle control system of the 2002 through 2003 Model Year Toyota Camry, Solara and ES 300 vehicles based on the agencies investigation and an inspection of the petitioners vehicle on October 5, 2005.

## Q11: Why are just these two models involved, are they the only two models that share the same throttle control systems?

A11: Those are the two models listed in the ODI Resume received from NHTSA. Once Toyota receives the Defect Petition from NHTSA we should have additional information.

## Q12: Have you had any complaints other than this one, and have you had any other lawsuits related to this vehicle's throttle control system issue?

A12: This one complaint was actually received by NHTSA. Toyota will cooperate fully with the agency to study this complaint. Our investigation will tell us if there are more vehicles involved.

# Q13: What if customers have questions or safety concerns regarding this issue, should they go to their dealer?

A13: We remain confident in the safety of these vehicles, but if customers have any concerns at all they should feel free to contact our Toyota and Lexus customer assistance centers.

Toyota Customer Experience Center - 1.800.331.4331